








<b>Domain 1: Workplace Practice (Page 8)</b>	
<b>Person-Centered Approach (Page 9)</b>	
<input type="checkbox"/> Include in onboarding education <input type="checkbox"/> Include in continuing education and training <input type="checkbox"/> Identify Champions	
<b>Staff Recruitment (Page 10)</b>	
<input type="checkbox"/> Develop screening questions to identify candidates for this population of residents. <input type="checkbox"/> Recruit a workforce that is reflective of the community. <input type="checkbox"/> Embed organizational culture into the interview process to include descriptions of an empathetic organization free from bias and stigma. <input type="checkbox"/> Ask interview questions that help the candidate share their values.	
<b>Enhance Staff Roles * (Page 23)</b>	
<input type="checkbox"/> Aftercare Specialist <input type="checkbox"/> Recreational Therapy <input type="checkbox"/> Resident Ambassador Program	
*Refer to descriptions of job roles in the Toolkit	
<b>Staff Training (Pages 11-22)</b>	
<b>A staff training plan should incorporate an interdisciplinary, person-centered approach and enhance the following topics:</b>	
<input type="checkbox"/> OUD as a chronic disease <input type="checkbox"/> Overdose prevention and Naloxone use <input type="checkbox"/> Recognizing signs of withdrawal, utilizing the Clinical Opiate Withdrawal Scale (COWs) <input type="checkbox"/> Stigma and bias training and use of person first language <input type="checkbox"/> Harm Reduction principles <input type="checkbox"/> How to engage residents to establish a positive relationship including de-escalation and empathy techniques <input type="checkbox"/> Understanding of the six stages of behavioral change <input type="checkbox"/> Trauma-informed care and addressing underlying trauma <input type="checkbox"/> Use of motivational interviewing <input type="checkbox"/> Training in recreation therapy to meet the needs of younger residents and programs to support recovery	
<b>Key Resources:</b> <b>LMS Modules:</b> <a href="https://learningforquality.org/courses/strategies-for-supporting-residents-with-opioid-use-disorder-in-long-term-care/">https://learningforquality.org/courses/strategies-for-supporting-residents-with-opioid-use-disorder-in-long-term-care/</a> <ul style="list-style-type: none"> <li>○ Understanding Opioid Use Disorder</li> <li>○ What is an Overdose?</li> <li>○ Addressing Stigma and Bias</li> <li>○ De-escalation</li> </ul>	

<b>Domain 2: Environment (Page 26)</b>	
<b>Develop a Therapeutic Environment</b>	
<input type="checkbox"/> Commit to creating and supporting the stabilization of environmental influences and minimize stressors that extend beyond the physical environment. <input type="checkbox"/> Create a focus on the Eight Dimensions of Wellness <ol style="list-style-type: none"> <li>1. Emotional</li> <li>2. Financial</li> <li>3. Social</li> <li>4. Spiritual</li> <li>5. Occupational</li> <li>6. Physical (medical wellness)</li> <li>7. Intellectual</li> <li>8. Environmental</li> </ol>	
<b>Key Resources:</b> <ul style="list-style-type: none"> <li>- <a href="#">CLAS flyer and action plan</a> for information on CLAS to aid in implementation.</li> <li>- Creating a Healthier Life. A Step-by-Step Guide to Wellness by SAMSHA  <a href="https://store.samhsa.gov/sites/default/files/sma16-4958.pdf">https://store.samhsa.gov/sites/default/files/sma16-4958.pdf</a> </li> </ul>	
<b>Domain 3: Care Practices (Page 34)</b>	
<b>Staff Education</b>	
<input type="checkbox"/> Understanding Opioid Use Disorder (OUD) <ul style="list-style-type: none"> <li>o How an individual is Diagnosed with OUD</li> <li>o Opioid Risk Assessment</li> <li>o Symptoms of withdrawal</li> </ul> <input type="checkbox"/> Harm reduction strategies and facility policies <input type="checkbox"/> Stigma training <input type="checkbox"/> Care plan considerations for Residents with OUD <ul style="list-style-type: none"> <li>o Trauma Informed Care Approach</li> </ul> <input type="checkbox"/> Alternative strategies for pain management <input type="checkbox"/> Understanding Medications for Opioid Use Disorder (MOUD) <input type="checkbox"/> Methadone storage <input type="checkbox"/> Naloxone administration	
<b>Key Resources:</b> <ul style="list-style-type: none"> <li>▪ Clinical Opiate Withdrawal Scale (COWS) is an 11-item scale:  <a href="https://nida.nih.gov/sites/default/files/ClinicalOpiateWithdrawalScale.pdf">https://nida.nih.gov/sites/default/files/ClinicalOpiateWithdrawalScale.pdf</a> </li> <li>▪ CT Harm Reduction Resource <a href="#">Flyer</a></li> <li>▪ LMS Course: <a href="https://learningforquality.org/courses/strategies-for-supporting-residents-with-opioid-use-disorder-in-long-term-care/">https://learningforquality.org/courses/strategies-for-supporting-residents-with-opioid-use-disorder-in-long-term-care/</a></li> </ul>	
<b>Domain 4: Leadership (Page 56)</b>	
<b>Policy Development (Page 57)</b>	
<input type="checkbox"/> Review and incorporate a person-centered approach into existing policies as well as in the development of new ones. <input type="checkbox"/> Refine existing policies, processes, and procedures over time New policy and/or topics to embed into existing policies: <ul style="list-style-type: none"> <li><input type="checkbox"/> Trauma informed care</li> <li><input type="checkbox"/> Resident and family council</li> </ul>	

<ul style="list-style-type: none"> <li><input type="checkbox"/> Harm reduction</li> <li><input type="checkbox"/> Therapeutic environment</li> <li><input type="checkbox"/> Person-first language</li> <li><input type="checkbox"/> Cultural and linguistic appropriate services</li> <li><input type="checkbox"/> Mutual agreements that promote resident safety</li> <li><input type="checkbox"/> Managing and securing pre-poured methadone</li> <li><input type="checkbox"/> Self-administration of MOUD</li> </ul>
Guidance for Onsite Methadone Maintenance Service Delivery for Nursing Homes that are a Satellite to an Opioid Outpatient Treatment Program (OTP) at Skilled Nursing and Other Long Term Care Facilities [SNF] (Page 60)
<input type="checkbox"/> See separate checklist for Guidance 
Transportation (Page 62)
<ul style="list-style-type: none"> <li><input type="checkbox"/> Arrange transportation of Methadone to the Long-Term Facility (for residents on Methadone with a take-home waiver) *</li> <li><input type="checkbox"/> Utilize the Chain of Custody form</li> <li><input type="checkbox"/> Arrange transportation to the Opioid Treatment Program (for residents without a take-home waiver) *</li> </ul>
*Refer to the toolkit for additional information regarding these processes.
Creating a Safe Transition for Residents (Page 64)
<ul style="list-style-type: none"> <li><input type="checkbox"/> Complete a Qualified Service Organization Agreement (QSOA)</li> <li><input type="checkbox"/> Obtain Release of Information before discharge from the hospital</li> <li><input type="checkbox"/> Obtain an Opioid Use Disorder Agreement, if applicable</li> <li><input type="checkbox"/> Consider Long Term Services and Support Resources such as: <ul style="list-style-type: none"> <li>o Nursing Home Diversion and Transition Program</li> <li>o Money Follows the Person</li> <li>o Area Agencies on Aging</li> </ul> </li> </ul>
Key Resources: <ul style="list-style-type: none"> <li>▪ Best Practice Guide for policy development: <a href="#">Engaging People Who Receive Services</a></li> <li>▪ <a href="#">Person-Centered Organizational Assessment</a></li> <li>▪ Person-centered indicators: <a href="#">Person-Centered Thinking, Planning, and Practice: A National Environmental Scan of Indicators</a>.</li> <li>▪ <a href="#">Nursing Home Diversion (ct.gov)</a></li> <li>▪ <a href="#">Money Follows the Person Program (ct.gov)</a></li> <li>▪ <a href="#">Area Agencies on Aging (ct.gov)</a></li> </ul>
<b>Domain 5: Family and Community (Page 66)</b>
Opioid Treatment Programs (OTP)
<ul style="list-style-type: none"> <li><input type="checkbox"/> Establish a relationship between the facility and an OTP</li> <li><input type="checkbox"/> Solicit the assistance of DMHAS and/or DPH if needed</li> <li><input type="checkbox"/> Evaluate and connect the resident(s) with a local OTP or MOUD prescriber, if not already connected</li> </ul>
Community Resources
Help residents build and/or maintain connections with the community.

Explore the following:

- ☐ Warm lines
- ☐ Recovery support groups
- ☐ Peer recovery
- ☐ Virtual support meetings
- ☐ Patient navigators
- ☐ Sober living homes/certified Sober living homes
- ☐ Employment support
- ☐ Opioid family education support groups



Key Resources

- Connecticut Mental Health Network: <https://portal.ct.gov/dmhas/programs-and-services/finding-services/finding-services>
- Connecticut Community for Addiction Recovery (CCAR): <https://ccar.us/about-ccar/>

### Domain 6: Stakeholders and Regulatory (Page 73)

Recommendations:

- ☐ Review resident rights protections
- ☐ Review the American Disability Act
- ☐ Partner with survey team & ombudsman to develop the necessary structures to provide the greatest care for people with OUD
- ☐ Talk with other providers to develop and share strong policies and procedures

Key Resources

- CT LTC Regulations: <https://portal.ct.gov/ltpop/regulations>
- SAMSHA: <https://www.samhsa.gov/about-us/who-we-are/laws-regulations>
- American Disabilities Act (ADA): <https://adata.org/factsheet/health-care-and-ada> or <https://www.hhs.gov/civil-rights/for-individuals/special-topics/community-living-and-olmstead/mds-guidance-bulletin/index.html>