

Empowering People *Across All Settings* of Care

Rhode Island Medicare Quality Improvement Organization 2011-2014 Accomplishments

Nurse & Physician Reviewers performed **1,993 reviews** consisting of:

- Medicare Beneficiary Expedited Appeals for Service Termination
- Hospital Medical Reviews
- Quality of Care

Beneficiary Protection staff shared *the identified quality of care opportunities* with project teams to:

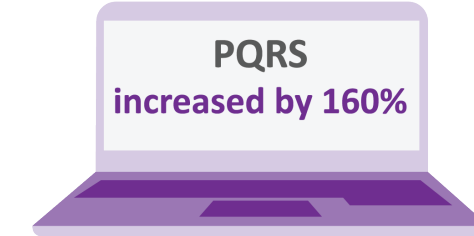


all to support work in the 11th Scope of Work

Protecting beneficiary rights and access to quality care



Percentage of eligible RI providers submitting measures via electronic reporting to



Improving health of populations and communities

Reducing HAIs

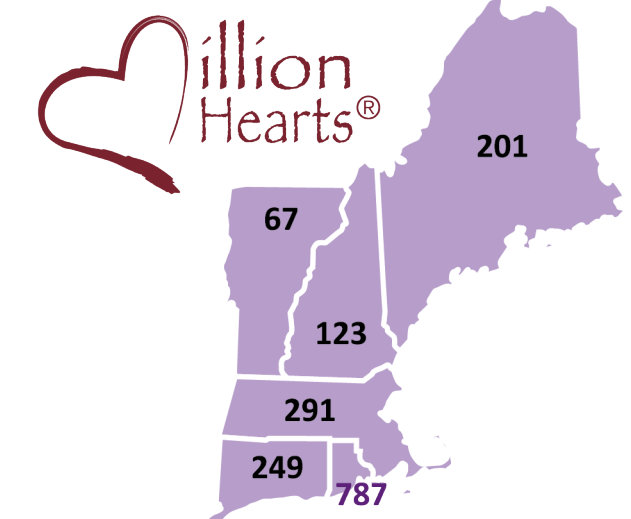
Working together to improve the access to palliative care for nursing home residents

Collaborating to improve the safety of nursing home residents

5 nursing homes reduced the number of pressure ulcers by **40%**

Nursing Homes reduced the use of antipsychotic medicines by **19%**

Engaged **23 community partners** for the Million Hearts[®] initiative leading to **787 pledges** for Rhode Island.

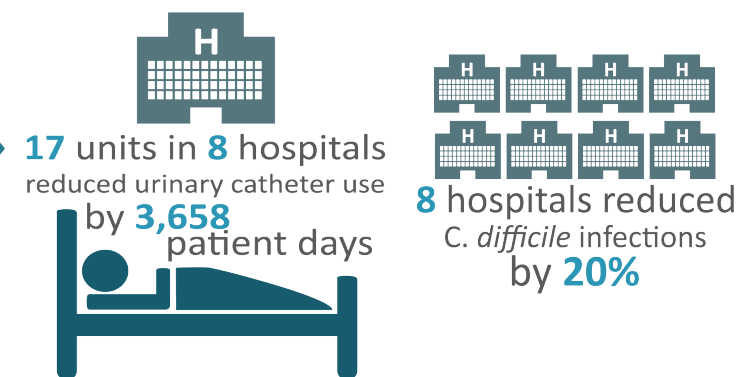
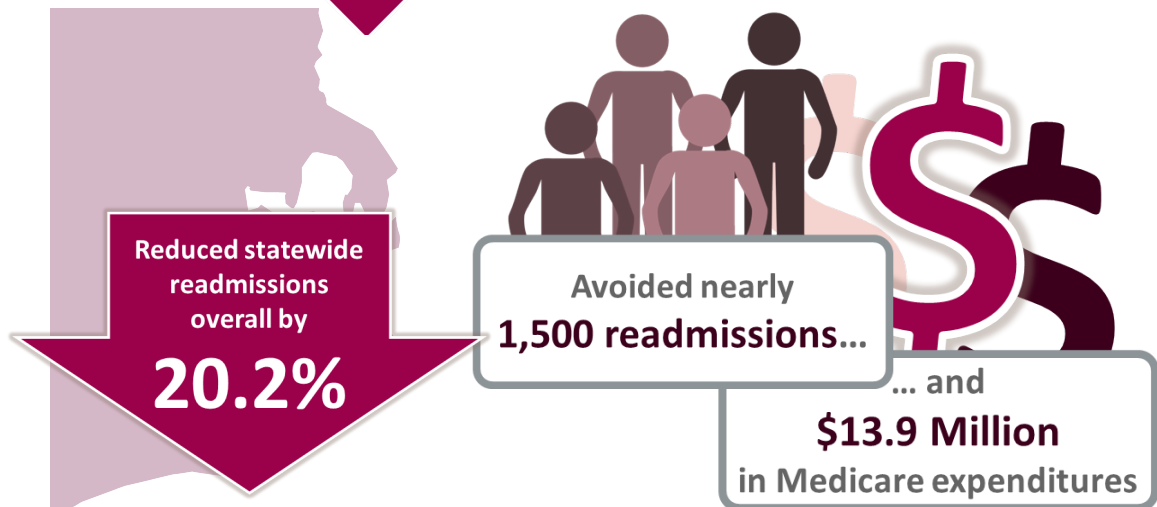


The *My Care, My Choice, My Voice* team held **12 presentations** about advance care planning at locations across Rhode Island:

- Nursing Homes
- Assisted Living
- Senior Centers
- AARP Legislative Council
- RI Medical Society Council
- Senior Health fairs

Spreading awareness about advance care planning

Improving cross-setting transitions using evidence-based practices



16 Nursing Homes achieved a **64.4% improvement** for providing spiritual care

Nursing Homes attained a **99.5% completion rate** for pain assessment within 24 hours

