Empowering People Across All Settings of Care
Rhode Island Medicare Quality Improvement Organization 2011-2014 Accomplishments

Nurse & Physician Reviewers performed 1,993 reviews consisting of:
- Medicare Beneficiary Expediters and Appeals for Service Termination
- Hospital Medical Reviews
- Quality of Care

Beneficiary Protection staff shared the identified quality of care opportunities with project teams to:
- Foster Collaboration
- Coordinate Efforts
- Establish a Communication Process

all to support work in the 11th Scope of Work

Beneficiary Protection

The My Care, My Choice, My Voice team held 12 presentations about advance care planning at locations across Rhode Island:
- Nursing Homes
- Assisted Living
- Senior Centers
- AARP Legislative Council
- RI Medical Society Council
- Senior Health fairs

Safe Transitions

Reduced statewide readmissions overall by 20.2%

Avoided nearly 1,500 readmissions...

and

$13.9 Million in Medicare expenditures

Partners
- academic organizations
- beneficiaries
- community pharmacies
- community physician offices
- home health agencies
- hospice agencies
- hospitals
- non-traditional providers
- nursing homes
- payers engaged in our Quality Improvement Initiatives

Physician Practices:
- EHR Network
- Cardiac Communities Coalition

Rhode Island HAI Collaborative

Nursing Home Quality Collaboratives

Working together to improve the access to palliative care for nursing home residents

Improving health of populations and communities

Reducing HAIs

17 units in 8 hospitals reduced urinary catheter use by 3,658 patient days

8 hospitals reduced C. difficile infections by 20%

16 Nursing Homes achieved a 64.4% improvement for providing spiritual care

Nursing Homes attained a 99.5% completion rate for pain assessment within 24 hours

5 nursing homes reduced the number of pressure ulcers by 40%

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